

Nu-Tech Cleaning Systems
Return and Exchange Policy
Updated February 27, 2017

CHEMICALS

1. Unused and unopened chemicals may be returned within 15 days of purchase for a full refund.
2. After 15 days and up to 30 days, unused and unopened chemicals may be returned and an in-store credit will be issued.
3. Returns on chemicals that can be damaged by the freeze-thaw cycle are subject to manager approval. This includes but is not limited to all water-based products, peroxide products, floor finishes, and unsealed products.

EQUIPMENT

1. Unused and unopened equipment may be returned for a full refund within 15 days of purchase. A 20% restocking fee will be applied.
2. After 15 days and up to 30 days, equipment may be returned for in-store credit, and a 20% restocking fee will be issued.
3. Due to issues of cross contamination, used dehumidifiers, air scrubbers, and air movers may not be returned.

MISCELLANEOUS PRODUCTS:

1. Unused and unopened products may be returned within 15 days of purchase for a full refund.
2. After 15 days and up to 30 days, products may be returned for in-store credit.
3. All returns are subject to manager approval.

SPECIAL ORDER ITEMS:

1. No refund will be issued on special order items.