

Nu-Tech Cleaning Systems
Return and Exchange Policy
Updated August 25th, 2016

CHEMICALS

1. Unused and unopened chemicals may be returned within 30 days of purchase for a full refund.
2. After 30 days and up to 60 days, unused and unopened chemicals may be returned and an in-store credit will be issued.
3. Returns on chemicals that can be damaged by the freeze-thaw cycle are subject to manager approval.
4. No refunds will be issued on special order chemicals.

EQUIPMENT

1. Unused and unopened equipment may be returned for a full refund within 30 days of purchase. A 20% restocking fee will be applied.
2. After 30 days and up to 60 days, equipment may be returned for in-store credit, and a 20% restocking fee will be issued.
3. Due to issues of cross contamination, used dehumidifiers, air scrubbers, and air movers may not be returned.
4. No refunds will be issued on special order equipment.

MISCELLANEOUS PRODUCTS:

1. Unused and unopened products may be returned within 30 days of purchase for a full refund.
2. After 30 days and up to 60 days, products may be returned for in-store credit.
3. No refunds will be issued on special order products.

SPECIAL ORDER ITEMS:

1. No refund will be issued on special order items.